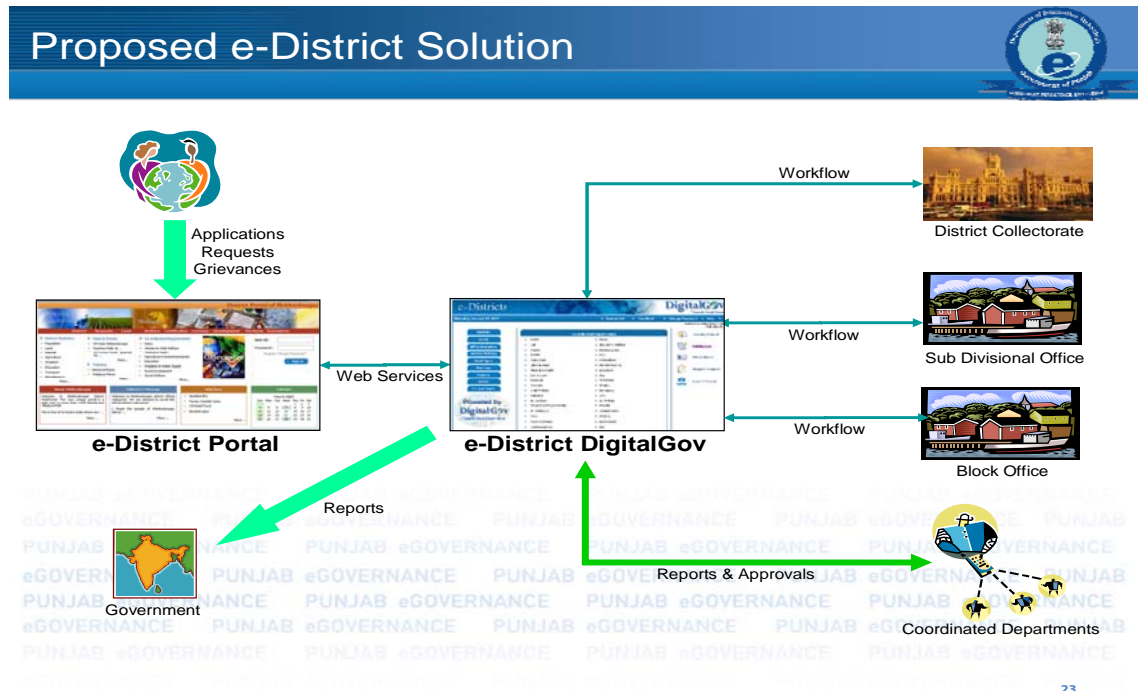


e-District

Mission Mode Project (MMP) of National e-Governance Plan

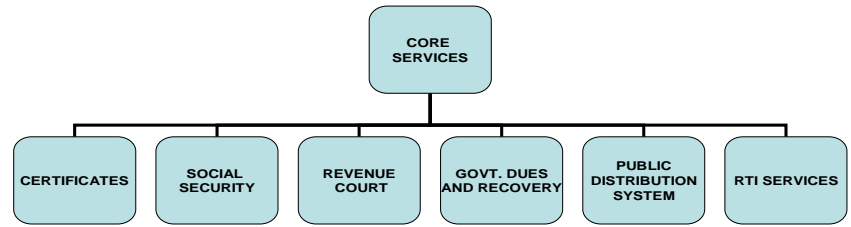
E-District project envisages integrated and seamless delivery of citizen services by district administration through automation of workflow, backend computerization, data digitization across participating departments.

The project aims to target high volume delivered at the District level and to undertake back-end computerization to enable the delivery of citizen services through Common Service Centres in a systematic way. It further aims to integrate multiple applications, faster processing of public cases/appeals/grievances, dissemination of information as per public requirement and redesign the processes for the core services to be delivered through the Common Service Centers.



As per the guidelines of the scheme, GoI has already identified six core services to be included in the project, which are as follows:

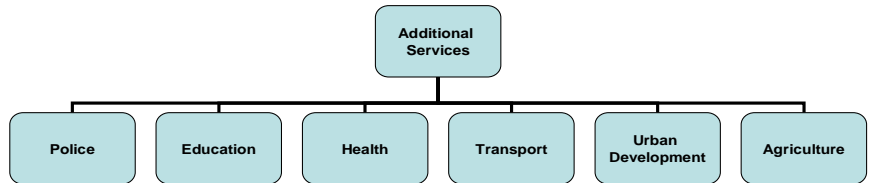
E-District Core Services



- **Certificates** - Domicile, Income, Marriage, Employment, Nativity, Caste
- **Social Security** - Pensions (Old age, Widow, Handicap, Destitute), Application, Sanction, Update, payments
- **Revenue Court** - Case listing, Case adjournment, filing, stay or final, Record-room services
- **Govt. dues and recovery** - Issue of notices, Record payments, Track default processes, Update of treasury receipts
- **Public distribution system** - Registration, Change of address, Addition of members, Issue of duplicates
- **RTI services** - Grievance redressal services, Information for monitoring key social welfare schemes/programs

GoI has further suggested that the State can select up to four additional services and some of the proposed additional services are as follows:

E-District Additional Services



Police - Registration of complaints, giving copies of FIRs, supplying information about proclaimed offenders/ absconders/ missing persons/ dead bodies; the status of trial of cases, issuing firearms licenses; conducting of inquiries, processing of passport application

Education - Issuing Certificates/ scholarships/ provision of services/ books/ other material under various national, state and externally aided programmes; accreditation to private schools and institutions

Health - Issuing and renewing licenses for private hospitals/ nursing homes/ other Medicare institutions; for chemists/ blood banks/ other consumers and supplies of medical commodities; and provision of services/ medicines/ vaccines and other material to citizens under the national health program/ state schemes and externally aided projects

Transport - Issue and renewal of permits and registration of owners of motor vehicles; issuing and renewing of driving licenses; processing and redressal of motor accident claims

Urban Development - Building plan approvals, property mutation, regulation and collection of utility charges and other taxes; regulation of public grievances

Agriculture - Crop Weather Forecasting

Implementation of e-District project in the State

The Government has initiated the required steps to implement e-District project under National e-Governance Plan (NeGP), which would pave the way for integration of all the services of different departments at district level and complete workflow based backend digitization.

Pilot Districts

1. Nawanshahr
2. Kapurthala

Timeframe

The implementation e-District project (i.e. Phase-I) is planned over a period of eighteen months for study, development, testing and rollout in the pilot districts. This will be followed by rollout across all twenty districts in the State in next six months.

Project Consultant

DIT, GoI has deputed a Project Consultant - WIPRO for the implementation of this project in pilot districts.

Present Status

- **Preparation of Detailed Project Report (DPR):** The Detailed Project Report (DPR) for the e-district pilot projects for Punjab has been prepared as per the terms of reference of DIT, GoI guidelines.
- **Approval of DIT, GoI:** Detailed Project Report (DPR) has also been forwarded to DIT, GoI for its approval and providing central assistance to the State Government.
- Based on the approval, the process for implementation of this project in pilot districts would begin.